



## Secure Translation Services

### Data security

At Eriksen, we often provide our clients with the translation of materials that contain proprietary or otherwise sensitive information. Many of the companies we support are subject to legal and regulatory compliance, as well as internal policies, to protect the security of their assets and the confidentiality of information. Ultimately, the security of our environment directly impacts our clients and their reputations.

Eriksen has stringent safeguards in place to protect our clients' proprietary information, customer data, and otherwise sensitive information. We have worked with a leading New York City cybersecurity firm, Information Technology Management Group (iTMG), to develop a robust cybersecurity program. iTMG works with our IT provider to administer the program and monitor our environment 24x7.

### Secure translations

Eriksen employs strict security measures, both when it comes to standard translations (non-sensitive documents) and in our treatment of documents that our clients determine to be highly confidential. For those clients whose data is deemed sensitive, we offer the assurance that all file exchanges and work take place in an encrypted, segregated environment throughout the translation lifecycle, where it is accessible to only a handful of vetted Eriksen personnel.

### Confidentiality

We execute legally binding agreements with all of our employees and contractors that cover confidentiality and the appropriate use of client data. Our staff is trained in issues pertaining to data security, will treat all client documentation as highly confidential, and employ all appropriate measures to safeguard sensitive information.

### You are safe with us

Eriksen takes all reasonable steps to secure our clients' data through the use of technology, controls, and auditable policies. We continually monitor and enforce these policies and adapt our controls as necessary to minimize any possibility of data being sent outside of our established environments.

At Eriksen, we take your need for privacy and cyber security seriously. Our client services team works closely with each of our clients to develop the most appropriate workflows that will satisfy your business needs while keeping your data secure.